

Delivery, Payment and Shipping

DELIVERY RATES

We currently ship to the UK and offer delivery rates depend on your location and value of your order.

DELIVERY DESTINATIONS

Hickston Limited are pleased to offer delivery to the following destinations, which have zonal shipping rates as shown in the Shipping Information Chart.

If you wish to order one of our products and your country is not listed below, then please contact us by email for a quotation: info@hickston.com

Shipping Information Chart

Destination Zone	Country	Standard Delivery Rate / Surcharges	Estimated Delivery Time in Days*
UK	UK, including Scottish Highlands & Islands. Excluding Northern Island (N.I.) separate rates apply to N.I. We do not ship to Jersey, Gurnsey and the Isle of Man.	£0.00 - £3.99	2-3
Northern Island (N.I.)	Northern Island (N.I.)	+ £3.60	3 - 6

*Working days are classed as Monday to Friday, excluding UK Bank Holidays.

** Prices shown include VAT.

IMPORTANT SHIPPING INFORMATION

Please allow extra time for delivery to remote areas of the United Kingdom, which includes Northern Ireland and the Scottish Highlands and Islands.

Please contact us if you delivery is not received 7 working day's after you have ordered & we will do our best to chase it up for you.

Please also be aware that your delivery may be delayed by parties in between us sending your items and you receiving them. We have no control over this, so please check if postal strikes, national emergencies etc are disrupting postal services as we cannot be held responsible for any inconvenience caused by external factors.

**Please note we are currently unable to offer delivery to the following addresses: PO Box's, delivery to hotel addresses or British Forces Post Offices.*

Please note we currently do not offer a Next Day Delivery service.

If your country not listed?

Please email us for current delivery charges to EU countries. Email: info@hickston.com

PAYMENTS

We accept all major debit cards, credit cards and PayPal. We do not currently accept Solo, Electron and Diners Club cards.

Please note that all our orders are billed in Pounds Sterling, and although we may offer an indicative local currency conversion, we do this only for guidance. We do not accept any liability for any currency fluctuations, and please bear in mind that the actual conversion rate used by the card issuer may be different to the indicative rate provided by us.

For more information on purchasing please see our Terms and Conditions or if you require further assistance in making a purchase please contact us at:

TAXES & DUTIES

All shipments from HICKSTON LTD online shop are Delivered Duties Unpaid (DDU). This means if you order from our site for delivery outside the EU (including for example; USA, Canada, Australia, Switzerland or Norway), your order may be subject to import duties and taxes that are applied when your delivery reaches the destination. Please note that we have no control over these charges and we cannot predict their amount.

You will be responsible for payment of any such import duties, taxes and admin fees incurred, therefore we recommend that you contact your local customs office for further information before placing your order.

Hickston Limited
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Office Hours: (GMT) 9am - 5:30pm. Mon - Fri. (Excl. UK Hols)

Email: info@hickston.com